

PERSON SPECIFICATION

Job title	Digital Inclusion Project Worker		
Location	A Way Out, Stockton and the Tees Valley		
Hours	20 hours a week. This post may require some out of hours, evening and weekend work from time to time.		
Reports to	Unity Head of Service		
Ethos of AWO	A Way Out is a charity with a difference. We are an outreach and prevention charity working with the most disadvantaged and excluded women, families and young people. We engage, empower, equip and enable to prevent further harm, exploitation and life limiting choices and behaviours.		
	A Way Out is not a "three strikes and you are out" charity, but one that works patiently and tirelessly with love, hope and freedom at the core, which motivates us to "go the extra mile". A Way Out believes in meeting people where they are, building hope and trust by empowering choices.		
Job Summary	As a Digital Inclusion Project Worker at A Way Out, you will be an integral part of delivery across the organisation, working collaboratively to achieve defined project outcomes. Your primary focus will be on providing support to women and young people and their families who may experience multiple disadvantages, be at risk of abuse, harm or exploitation, gendered violence, including those who are transitioning between children and adult services. You will increase their digital awareness, confidence and inclusion to enable them to be digitally competent to access appropriate support and services. You will work with staff and volunteers to promote the project, encourage self referrals and proactively engage those who would most benefit from support. You will conduct initial assessments, develop referral pathways, develop interventions and initiatives addressing the issues women, young people and their families have identified, supporting them to set their own goals and identify their strengths through one to one and group support. Your role will also involve performance monitoring, case management, and engagement with other local organisations to		

provide comprehensive and integrated support.

It is an Occupational Requirement that applications for this post are open to women only, as permitted under Schedule 9, Part 1, or the Equality Act 2010. Enhanced DBS checks will be required.

Evidence of meeting the selection criteria will be assessed via: application(A) interview/exercise(IE) or during probation period(P)	A	IE	Р	
The person will have the following qualifications, knowledge and experience:				
 Level 3 (NVQ or A level) or equivalent in a relevant discipline or equivalent (may consider non-related Level 3 qualification or equivalent and relevant work experience. 	Х	Х		
Knowledge of digital technologies and their applications	x	Х	х	
 Knowledge and experience of Safeguarding, Risk Assessment and Health and Safety practice (and willingness to undertake any further relevant training). 	x	х	x	
 Knowledge and relevant experience of working from a trauma informed, gender informed, person centered perspective. 	x	х	x	
 Relevant experience in providing support to women, young people and families with mental health needs, working with disadvantaged young people or similar service delivery in statutory and voluntary settings 	x	x	x	
 Knowledge of coordinating activities for people who are neurodiverse. 	x	х	x	
 Relevant experience of developing and delivering interventions and initiatives to meet the needs of women, young people and families in a variety of settings on a one to one and group basis. 	x	x	х	
 Knowledge of a range of digital support services Identifying and assessing need using screening and assessment tools, specifically designed for individuals with disabilities to empower them. 	x	x	x	

Version 1: 09-2023

 Knowledge and experience of motivational engagement & behavioral change approaches. 	X	Х	Х
 Experience in identifying and assessing need using screening and assessment tools. 		X	X
 Relevant experience of taking a multi-agency approach and working in partnership with public and voluntary sector organisations. 		X	X
Experience of working to targets.	x	X	X
Experience in using Microsoft Office Word, Outlook, Excel.	x	X	Х
The person will have the following skills and abilities:			
The person will have the following skins and abilities.			
 Ability to communicate in a variety of different ways, using a variety of different tools (where appropriate) and have the ability to easily build and maintain rapport with individuals. 		x	х
 Excellent written and spoken communications skills, including the ability to work accessibly and inclusively. 		x	x
 Working within a trauma and gender informed approach, having the ability to see and understand the individual, not just the behaviour or disability. 		x	x
 Sound value base and understanding of neurodiversity. 	x	X	х
 Be able to manage relevant stressful situations in a confident & controlled manner. 		X	х
The ability to plan their own work, set priorities and complete them and meet deadlines, within given timescales.		х	x
Be able to work alone and use their initiative and work within in a team.	x	x	x
Have good organisational and planning skills.			

Version 1: 09-2023

Ability to facilitate change and empower service users by developing their confidence, awareness, knowledge and skills.		х	х
 Passionate about working with disadvantaged and at risk young people. 		х	х
 Flexible and adaptable to working with a range of service users and in different contexts. 		х	х
 Confidence and resilience to use professional challenge appropriately in order to achieve the best results for clients. 		x	х
Hold a clean manual driving licence and has use of a car.	x	х	х
 Able to work within and uphold the organisation's values & Christian ethos. 		x	x
The following would be desirable:			
Experience of working within the voluntary sector.	x	х	х
Experience of managing challenging behaviour.	х	Х	х
 Understanding of safeguarding when working with individuals with disabilities/difficulties. 		х	х
 Understanding of equal opportunities and the ability to work in a way that puts equal opportunities into practice. 		х	х