



JOB DESCRIPTION

Job title	Families Intervention Co-ordinator
Location	A Way Out, Stockton and Middlesbrough
Hours	21 Hours
Salary	£25,168.50 Pro Rata Per Annum
Reports to	Service Manager Horizon Adult Services
Ethos of AWO	<p>A Way Out is a charity with a difference.</p> <p>We are an outreach and prevention charity working with the most disadvantaged and excluded women, families and young people. We engage, empower, equip and enable to prevent further harm, exploitation and life limiting choices and behaviours.</p> <p>A Way Out is not a “three strikes and you are out” charity, but one that works patiently and tirelessly with love, hope and freedom at the core, which motivates us to “go the extra mile”.</p> <p>A Way Out believes in meeting people where they are, building hope and trust by empowering choices.</p>
Job Summary	<p>All services at A Way Out operate from a trauma informed and person-centred approach.</p> <p>The Family Intervention Coordinator will work with families of those accessing A Way Out services to provide 1-to-1 and group support to help them understand the causes and consequences of their family members presentations and behaviour, learn to identify and manage risks, and develop communication strategies and skills such as problem solving, boundary setting and self-care. They will support families to address the trauma they or their family member may have experienced which could include domestic violence sexual exploitation and abuse, adverse childhood experiences, offending, for example, and to overcome isolation (caused by the stigma and discrimination) through building or rebuilding peer and wider community relationships (including connecting them to local community organisations).</p> <p>There will be some requirement to undertake evening, outreach and out of hours work.</p>

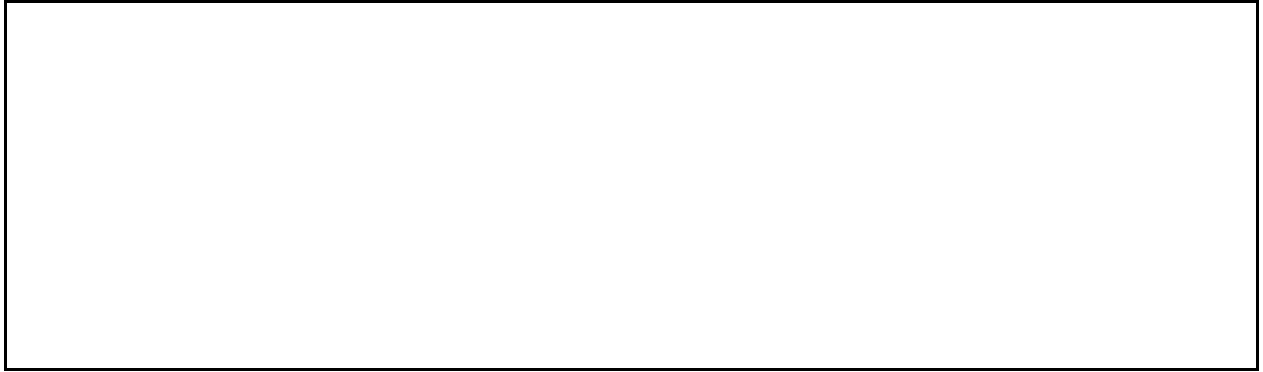
Key responsibilities and duties

- Work across the services to identify and engage families of their clients seeking additional support and to then co-ordinate and manage a caseload of referred families.
- Engage with each family with a view to being a consistent and motivating presence in their family life during the time of engagement.
- Carry out holistic family assessments, assessing the level and type of support required using appropriate assessment tools to monitor and measure progress.
- Use a positive whole family approach to build on parent, child and family strengths and develop resilience, self-reliance and independent action by designing and delivering one to one and group (more than one family member) support using methodologies such as CRAFT (Community Reinforcement and Family Training).
- Facilitate mediation between family members to rebuild relationships.
- Assess and monitor family progress using the Family Outcome Star Plus and agreed performance indicators.
- Work in partnership with statutory agencies, acting as Lead Professional where appropriate, to ensure a high standard of service to families and children and young people.
- Work closely with relevant agencies to create mutually agreed support plans with clear goals based on the assessment and encourage the active participation of the whole family and other professional staff.
- Support families with child protection cases and other legal proceedings contributing to the accurate and timely recording of support plans and case notes in line with safeguarding procedures.
- Signpost and refer families to specialist support services and/or activities within the wider community. Liaise with these services and support the family member/s, children and young people to access and engage with them and where necessary advocate on their behalf.
- Work in partnership with substance misuse treatment providers, act as a liaison and a bridge between clients and their families providing awareness and understanding around addiction and its impact to help improve family relationships.

- Liaise and provide interim support to families where family members are on remand or serving a prison sentence.
- Collate, analyse and report against agreed targets and measures for internal purposes and reporting to funders
- Record timely and accurate case notes and update Management Information Systems as required to evidence outcomes.
- Provide regular monthly reports to A Way Out Senior Leadership Team.
- Ensure full adherence to the local policy and procedure in relation to safeguarding issues and ensure that Senior Leaders are made aware and kept fully informed of any concerns, in relation to safeguarding and/or child protection.
- Complete risk assessments to ensure the safety of families and team members.
- Participate in regular, supervision sessions, team briefings, training and maintain an up to date knowledge of relevant training to the role.
- There will be some requirement to undertake evening, outreach and out of hours work.

In carrying out the above duties the post holder will

- Take responsibility for fulfilling job description and the delivery of a holistic service.
- Take an active role in determining professional development needs and agreeing programmes to meet those needs.
- Participate in appraisal, training and supervision processes.
- Ensure the implementation of all A Way Out policies.
- Keep abreast of relevant developments, legislation changes and practices and share them with the team ensuring that changes to service delivery are aligned where appropriate
- Work strictly within the guidelines of the organisation's Safeguarding, Confidentiality Professional Boundaries and Health and Safety Policy at all times.
- Undertake other duties appropriate to the grade of the post.



This job description is not a definitive list of responsibilities but identifies key components of the role.

The specific objectives of the post holder will be subject to review as part of performance review process.