



PERSON SPECIFICATION

Job title	Family Intervention Co-ordinator
Location	A Way Out, Stockton and Middlesbrough
Hours	21 hours
Salary	£25,168.50 Pro Rata Per Annum
Reports to	Service Manager Horizon Adult Services
Ethos of AWO	<p>A Way Out is a charity with a difference.</p> <p>We are an outreach and prevention charity working with the most disadvantaged and excluded women, families and young people. We engage, empower, equip and enable to prevent further harm, exploitation and life limiting choices and behaviours.</p> <p>A Way Out is not a “three strikes and you are out” charity, but one that works patiently and tirelessly with love, hope and freedom at the core, which motivates us to “go the extra mile”.</p> <p>A Way Out believes in meeting people where they are, building hope and trust by empowering choices.</p>
Job Summary	<p>All services at A Way Out operate from a trauma informed and person-centred approach.</p> <p>The Family Intervention Coordinator will work with families of those accessing A Way Out services to provide 1-to-1 and group support to help them understand the causes and consequences of their family members presentations and behaviour, learn to identify and manage risks, and develop communication strategies and skills such as problem solving, boundary setting and self-care.</p> <p>They will support families to address the trauma they or their family member may have experienced which could include domestic violence sexual exploitation and abuse, adverse childhood experiences, offending, for example, and to overcome isolation (caused by the stigma and discrimination) through building or rebuilding peer and wider community relationships (including connecting them to local community organisations).</p> <p>There will be some requirement to undertake evening, outreach and out of hours work.</p>

Evidence of meeting the selection criteria will be assessed via: application(A) interview/exercise(IE) or during probation period(P)	A	IE	P
The person will have the following qualifications, knowledge and experience:			
<ul style="list-style-type: none"> Level 3 Certificate in Work with Parents / Foundation degree/HND in family support work. or equivalent in social care 	X	X	
<ul style="list-style-type: none"> A good understanding of the client group including knowledge of child development, positive parenting and key aspects of family relationships. 	X	X	X
<ul style="list-style-type: none"> Social worker or family worker role, particularly working with families and / or vulnerable adults. 	X	X	X
<ul style="list-style-type: none"> Knowledge and experience of Child and Adult Safeguarding practice (and willingness to undertake any further relevant training). 	X	X	X
<ul style="list-style-type: none"> Experience of delivering family mediation 	X	X	X
<ul style="list-style-type: none"> Identifying and assessing need using screening and assessment tools. 	X	X	X
<ul style="list-style-type: none"> Experience of designing and implementing support packages to meet the needs of the family. 	X	X	X
<ul style="list-style-type: none"> Experience of taking a multi-agency approach and working in partnership with public and voluntary sector organisations. 	X	X	X
<ul style="list-style-type: none"> Experience of coordinating and delivering a service across a multi discipline environment. 	X	X	X
<ul style="list-style-type: none"> Experience of working to targets. 	X	X	X
<ul style="list-style-type: none"> Experience in using Microsoft Office Word, Outlook, Power point and Excel. 	X		X
The person will have the following skills and abilities:			

<ul style="list-style-type: none"> • Adult and child safeguarding training. 	X	X	X
<ul style="list-style-type: none"> • Good communication and interpersonal skills with the ability to establish and sustain contact with challenging families. 	X	X	X
<ul style="list-style-type: none"> • Be able to manage relevant stressful situations in a confident & controlled manner. 	X	X	X
<ul style="list-style-type: none"> • The ability to plan their own work, set priorities and complete them within given timescales. 	X	X	X
<ul style="list-style-type: none"> • Be able to work alone and use their initiative or work in a team 	X	X	X
<ul style="list-style-type: none"> • Have good organisational skills 		X	X
<ul style="list-style-type: none"> • Ability to facilitate change and empower service user's by developing their confidence, knowledge and skills 	X	X	X
<ul style="list-style-type: none"> • Passionate about working with families in the care system in a motivational and non-judgemental way 	X	X	X
<ul style="list-style-type: none"> • Flexible and adaptable to working with a range of service users and in different contexts 	X	X	X
<ul style="list-style-type: none"> • Hold a clean driving licence and have use of a car 	X	X	X
<ul style="list-style-type: none"> • Uphold A Way Out's values and contribute to the organisations Mission and Vision 	X	X	X
The following would be desirable:			
<ul style="list-style-type: none"> • Experience of working within the voluntary sector 	X	X	X
<ul style="list-style-type: none"> • Accredited Family Mediation qualification. 	X	X	X