Job Title: Adult Project Worker Immediate Needs Coordinator

Location: A Way Out, Stockton and the Tees Valley

Reports To: Horizon Adult Service Manager

Job Type: 35 hours. Fixed Term for 12 months. There will be a requirement to undertake evening, outreach and out of hours work

.Job Summary:

As an Adult Project Worker at A Way Out, you will be an integral part of our Horizon adult service team, working collaboratively to achieve defined project outcomes.

Your role will involve providing essential support to women who have experienced abuse, harm, or exploitation, focusing on their holistic well-being and facilitating their journey towards empowerment and recovery.

You will be responsible for undertaking evening outreach, developing the approach to further meet the needs of the women we support, creating, promoting and developing an evening drop in service in our Stockton building and supporting outreach across Middlesbrough, Redcar and Cleveland. Additionally, you will actively engage with local organisations and contribute to multi-agency support efforts.

Please note that this role is open to female applicants only, as permitted under Schedule 9, Part 1, of the Equality Act 2010.

Key Responsibilities:

- 1. **Service User Assessment:** assist in the delivery of initial service user assessments using relevant screening and assessment tools to identify and respond to the specific needs of women. Co-create, promote and develop a weekly evening drop in space with women in Stockton and develop a programme of intervention for the drop in space. Run and review the drop in approach to develop best practice and operating procedures.
- **2. Case Management:** assist project workers to manage caseloads, contributing to co-produced action/support plans, and making referrals to other agencies as needed. Undertaking a duty officer role in the Stockton office on set days to

support wider Liberty project delivery and women who attend the office without appointments

Qualifications and Skills:

- Level 3 (NVQ or A level) or equivalent in social care or another relevant discipline or equivalent (may consider non-related Level 3 qualification or equivalent and relevant work experience).
- Relevant experience in providing support to disadvantaged populations, particularly women who have experienced abuse, harm or exploitation.
- Strong knowledge of trauma-informed care and best practices in working with individuals facing multiple disadvantages.
- Excellent communication, interpersonal, and problem-solving skills.
- Ability to work independently and as part of a team.
- Knowledge of local and national policies related to women at risk of harm, abuse, and exploitation.
- Valid driver's licence and access to a vehicle (if required).
- Commitment to upholding and maintaining safeguarding, professional boundaries and confidentiality.

Application Process:

To apply for the position of Adult Project Worker, please complete the application form available at www.awayout.co.uk/join-the-team Applications can be submitted to HR@Awayout.co.uk by [closing date].



PERSON SPECIFICATION

Job title	Adult Project Worker
Location	A Way Out, Stockton and the Tees Valley

Hours	35 hours a week. There will be a requirement to undertake evening, outreach and out of hours work.
Reports to	Horizon Service Manager
	A Way Out is a charity with a difference.
Ethos of AWO	We are an outreach and prevention charity working with the most disadvantaged and excluded women, families and young people. We engage, empower, equip and enable to prevent further harm, exploitation and life limiting choices and behaviours.
	A Way Out is not a "three strikes and you are out" charity, but one that works patiently and tirelessly with love, hope and freedom at the core, which motivates us to "go the extra mile".
	A Way Out believes in meeting people where they are, building hope and trust by empowering choices.
	As an Adult Project Worker at A Way Out, you will be an integral part of our Horizon adult service team, working collaboratively to achieve defined project outcomes.
Job Summary	Your role will involve providing essential support to women who have experienced abuse, harm, or exploitation, focusing on their holistic well-being and facilitating their journey towards empowerment and recovery.
	You will be responsible for undertaking evening outreach, developing the approach to further meet the needs of the women we support, creating, promoting and developing an evening drop-in service in our Stockton building and supporting outreach across Middlesbrough, Redcar and Cleveland. Additionally, you will actively engage with local organisations and contribute to multi-agency support efforts.
	It is an Occupational Requirement that applications for this post are open to women only, as permitted under Schedule 9, Part 1, or the Equality Act 2010. Enhanced DBS checks will be required.

vidence of meeting the selection criteria will be assessed via: application(A) interview/exercise(IE) or during probation period(P)			P
he person will have the following qualifications, knowledge and expe	eriend	ce:	
 Level 3 (NVQ or A level) or equivalent in social care or another relevant discipline or equivalent (may consider non-related Level 3 qualification or equivalent and relevant work experience). 	Х	Х	Х
Safeguarding Adults and Children Level 1	х	х)
Safeguarding Adults and Children Level 2	X	X	,
 A good understanding of the client group and the process of engaging them into recovery services, in particular those requiring support from agencies for a range of issues. 	X	X)
 Knowledge and experience of supporting clients with mental health issues alongside other complex needs. Previous experience of care coordination or a support worker 	х	х	2
role within health, social care, or substance misuse setting. • Knowledge and experience of Safeguarding practice (and	X	X	
 willingness to undertake any further relevant training). Identifying and assessing need using screening and assessment tools. 	X	X	
 Knowledge and experience of analysing and interpreting data. 	^	^	1
 Relevant experience of using digital engagement methods. 	Х	Х	,
 Relevant experience of developing outreach initiatives to meet 	X	X	
 people experiencing multiple disadvantages. Relevant experience of taking a multi-agency approach and working in partnership with public and voluntary sector 	х	х	
 organisations. Experience of working to targets. 	Х	Х	
 Experience in using Microsoft Office software. 	X	X	2
 Experience of working with women who face multiple disadvantages. 	X	X	
Experience of working in an environment that requires confidentiality. Experience of working to set administrative guidelines.	X	X	
 Experience of working to set administrative guidelines. Experience working with a range of multi-agencies. 	X	X	
- Experience working with a range of muturagencies.	X	X	,
	X	X	

 Excellent communication and interpersonal skills with the abilit to establish and sustain contact with disadvantaged people. Work in a trauma and gender informed way building relationship 	X	x	x
and advocating as trusted adults.Be able to manage relevant stressful situations in a confident &		x	x
 controlled manner. The ability to plan their own work, set priorities and complet 	e x	x	x
them within given timescales.			
Be able to work alone and use their initiative or work in a team. Good organisational skills.			
Good organisational skills.Ability to facilitate change and empower service users b	y X	X	X
developing their confidence, knowledge, and skills.	. ,		
 Passionate about working with disadvantaged and at-ris women, particularly those with addictions. 	k X	X	X
Empathetic and non-judgmental.			
 Flexible and adaptable to working with a range of service user and in different contexts. 	s X	X	X
 Hold a clean driving licence and has use of a car. 	V		
 Training within motivational interviewing or psychotherapeuti interventions. 	c X	X	X
 Ability to provide advice and guidance and develop and influence 	e v	x	\ \
others.	e X	^	X
Knowledge of the causes and effects related to sexual			
exploitation.	X	X	X
 Knowledge of the causes and effects related to homelessnes and substance misuse. 	S		
 Knowledge of adult and child protection/safeguardin 	σ X	Х	х
procedures.	δ X	X	x
 Good presentation and report writing skills. 		^	
Delivering training and public speaking.			
Willing to work in cooperation with team members.			
The following would be desirable:			
Experience of working within the voluntary sector.	х	Х	Х
Experience of managing challenging behaviour.		X	X
 Understanding of safeguarding when working with individuals with disabilities/difficulties. 		X	X

 Understanding of equal opportunities and the ability to work in a way that puts equal opportunities into practice. 	X	X	X
	X	X	Х
 Training within motivational interviewing or psychotherapeutic interventions. 			
Experience of working with women who have experienced gender-based violence and sexual abuse/ exploitation.	X	X	X